

**2008 FCC EEO Public File Report for
Bresnan Communications, LLC
Cheyenne Call Center
Laramie County, WY
Employment Unit # 12019**

This Report covers October 1, 2007 though September 30, 2008

This employment report unit filled 66 full-time job vacancies in this time period.

Position	Number of Persons Interviewed	Referral Source of Successful Applicant
Customer Care Associate (63 positions)	143	Wyoming Tribune Eagle = 33 Employee Referral = 13 Bresnan Website = 9 WyomingHelpWanted.com = 1 Job Fair = 1 Express Employment = 3 Adecco Staffing = 1 Cheyenne Workforce = 1 Job Spot = 1
Customer Care Supervisor (1 position)	17	Bresnan Website = 1
Call Center Trainer (1 position)	5	Nation Jobs.com = 1
Human Resource Coordinator (1 position)	5	Express Personnel = 1

Total Number of Persons Interviewed for Full-Time Vacancies in this time period: 170

Recruitment Sources Used to Fill Full-Time Vacancies in this Time Period:

Position	Recruitment Sources Contacted	Number of Interviewees Referred by Recruitment Source
Customer Care Associate (63 positions)	Wyoming Tribune Eagle Employee Referral Bresnan Website Walk In WyomingHelpWanted.com Nation Job Job Fair Express Employment Adecco Staffing Radio Spots Namic Cheyenne Workforce Internal Job Posting Job Spot	Wyoming Tribune Eagle = 64 Employee Referral = 23 Bresnan Website = 19 WyomingHelpWanted.com = 7 Job Fair = 1 Express Employment = 5 Adecco Staffing = 1 Cheyenne Workforce = 20 Job Spot = 3
Customer Care Supervisor (1 position)	Wyoming Tribune Eagle Employee Referral Bresnan Website Walk In WyomingHelpWanted.com Express Employment Adecco Staffing Radio Spots Namic Cheyenne Workforce = Internal Job Posting Job Spot	Wyoming Tribune Eagle = 3 Employee Referral = 2 Bresnan Website = 5 WyomingHelpWanted.com = 1 Express Employment = 1 Internal Job Posting = 5
Call Center Trainer (1 position)	Nation Jobs.com Bresnan Website Internal Job Posting Employee Referral	Nation Jobs.com = 2 Internal Job Posting = 3
Human Resource Coordinator (1 Position)	Internal Job Posting Wyoming Tribune Eagle Express Personnel Cheyenne Workforce	Internal Job Posting = 1 Wyoming Tribune Eagle = 2 Express Personnel = 2

Supplemental Recruitment Initiative

Laramie County, Wyoming has a population of less than 250,000. Pursuant to 47 C.F.R. S 76.75(b)(2), this employment unit is required to execute two supplemental recruitment initiative during the twelve month period covered by this Public File Report. This employment unit provides training to its employees designed to enable its employees to acquire skills that could qualify them for higher level positions. Bresnan offers tuition reimbursement for any class an employee takes toward a degree or classes that will benefit job knowledge. This program constitutes a supplemental recruitment initiative endorsed by the Federal Communications Commission under 47 C.F.R. § 76.75(b)(2)(viii).

Cheyenne Call Center has also participated in the Laramie County Community College Job Fair. The following unit personnel with substantial responsibility in hiring decisions participated in these job fairs: Customer Care Supervisor, HR Manager, HR Coordinator. The unit's participation and sponsorship of these events constitutes a supplemental recruitment initiative endorsed by the Federal Communications Commission under 47 C.F.R. § 76.75(b)(2)(viii).

**RECRUITMENT SOURCES SUMMARY
DURING PERIOD OF OCTOBER 1, 2007 THROUGH SEPTEMBER 30, 2008**

Wyoming Tribune Eagle
702 W. Lincolnway
Cheyenne, WY 8201
Contact: Classified Department

Bresnan.com/careers Website
611 E. Carlson St. Ste. 108
Cheyenne, WY 82009
Phone: 307-426-4408
Contact: Alethea Wright

Walk In
600 E. Carlson St. Ste. 301
Cheyenne, WY. 82009
Phone: 307-547-3580
Contact: Kim Cathcart

WyomingHelpWanted.com
www.wyominghelpwanted.com

Nation Job website
www.nationjob.com

Job Fair - LCCC
Laramie County Community College
1400 E. College Dr.
Cheyenne, WY 82001
Contact: Jennifer

Express Employment
2205 E. Pershing Blvd.
Cheyenne, WY 82001
Phone: 307-632-0567
Contact: Renee

Adecco Staffing
504 W. 17th St. Ste. 250

Cheyenne, WY 82001
Phone: 307-632-4476
Contact: Suzanne

Gap West Broadcasting - Radio Spots
1912 Capitol Ave. Ste. 300
Cheyenne, WY 82001
Phone: 307-632-4400
Contact: Rich Moore

Namic website
www.namic.com

Cheyenne Workforce
PO Box 20090
Cheyenne, WY 82001
Contact: Staff Member

Internal Job Posting
600 E. Carlson St. Ste. 108
Cheyenne, WY 82009
Phone: 307-426-4408
Contact: Alethea Wright

The Job Spot - Video On Demand (television advertising)
Bresnan Communications
1860 Monad Rd.
Billings, MT 59102
Phone: 406-869-5652
Contact: Human Resources