

**2009 FCC EEO Public File Report for
Bresnan Communications, LLC
Cheyenne Call Center
Laramie County, WY
Employment Unit # 12019**

This Report covers October 1, 2008 through September 30, 2009

This employment report unit filled 36 full-time job vacancies in this time period.

Position	Number of Persons Interviewed	Referral Source of Successful Applicant
Customer Care Associate (35 positions)	86	Employee Referral = 8 Bresnan Website = 15 Adecco Staffing = 1 Cheyenne Workforce = 11
Customer Care Supervisor (1 position)	10	Employee Referral = 1

Total Number of Persons Interviewed for Full-Time Vacancies in this time period: 96

Recruitment Sources Used to Fill Full-Time Vacancies in this Time Period:

Position	Recruitment Sources Contacted	Number of Interviewees Referred by Recruitment Source
Customer Care Associate (35 positions)	Wyoming Tribune Eagle Employee Referral Bresnan Website Walk In WyomingHelpWanted.com Cheyenne Workforce Internal Job Posting Job Spot	Employee Referral = 16 Bresnan Website = 42 Adecco Staffing = 1 Cheyenne Workforce = 27
Customer Care Supervisor (1 position)	Wyoming Tribune Eagle Employee Referral Bresnan Website WyomingHelpWanted.com Cheyenne Workforce Internal Job Posting Job Spot	Employee Referral = 2 Bresnan Website = 3 Internal Job Posting = 5

Supplemental Recruitment Initiative

This employment unit provides training to its employees designed to enable its employees to acquire skills that could qualify them for higher level positions. Bresnan offers tuition reimbursement for any class an employee takes toward a degree or classes that will benefit job knowledge. This program constitutes a supplemental recruitment initiative endorsed by the Federal Communications Commission under 47 C.F.R. § 76.75(b)(2)(viii).

Recruitment Sources Used to Fill Full-Time Vacancies in this Time Period:

RECRUITMENT SOURCES SUMMARY SHEET

DURING PERIOD OF OCTOBER 1, 2008 THROUGH SEPTEMBER 30, 2009

Recruitment Source	Contact Person	Address	Phone
Wyoming Tribune Eagle	Jerresa Richard	702 W. Lincolnway Cheyenne, WY 82001	307-633-3113
Bresnan Website	Bresnan Communications	www.bresnan.com/careers	N/A
Walk In	N/A	611 E. Carlson St. Ste. 103 Cheyenne, WY 82001	307-426-4408
Wyoming Help Wanted website	Website Posting	www.wyominghelpwanted.com	N/A
Monster Website	Website Posting	www.monster.com	N/A
Hot Jobs Website	Website Posting	www.hotjobs.com	N/A
Laramie County Community College	Cheryl Collins	1400 E. College Dr. Cheyenne, WY 82001	307-778-1132
Adecco Staffing	Suzanne Heller	504 W. 17 th St. Ste. 250 Cheyenne, WY 82001	307-632-4476
Namic Website	Website Posting	www.namic.com	N/A
Cheyenne Workforce	Andrea Hixon	PO Box 20090 Cheyenne, WY 82009	307-777-3704
Internal Job Posting	Bresnan Communications	611 E. Carlson St. Ste. 108 Cheyenne, WY 82001	307-426-4408
The Job Spot – Video On Demand	Bresnan Communications	611 E. Carlson St. Ste. 108 Cheyenne, WY 82001	307-426-4408
Veterans' Affairs through Cheyenne Workforce	Jerry Davis	PO Box 20090 Cheyenne, WY 82009	307-777-3713