

BRESNAN COMMUNICATIONS, LLC
TELEMARKETING AND DO NOT CALL POLICY

Effective December 20, 1992, the Federal Communications Commission (FCC) adopted rules implementing the Telephone Consumer Protection Act (TCPA) of 1991. These rules require companies to establish technical guidelines for telemarketing and to maintain a list of persons who are opposed to receiving telephone solicitations. The party on whose behalf a telephone solicitation is made may be held liable for failure to comply with the TCPA and FCC regulations. Telephone calls that do not transmit an unsolicited advertisement for goods or services, such as those made for the sole purpose of consumer research (for example, customer satisfaction and informational surveys) are not categorized as telephone solicitations and are exempt from these requirements.

Bresnan Communications, LLC is committed to superior customer service and is sensitive to consumer privacy issues. The primary business of Bresnan Communications, LLC is not telemarketing; however, Bresnan Communications, LLC does, from time to time, engage in telemarketing campaigns directly or through the use of telemarketing firms. In conjunction with telemarketing campaigns, it is Bresnan Communications, LLC's policy to require compliance with an individual's "do not call" request, and to, in a timely manner, eliminate from further solicitation for a ten-year period those individuals who request "do not call" status. Bresnan Communications, LLC will not retain a telemarketing firm that has not established its own written Do Not Call policy. Bresnan Communications, LLC requires outside telemarketers to adhere to the pertinent provisions of the TCPA and FCC rules, and Bresnan Communications, LLC's Telemarketing and Do Not Call Policy. Bresnan Communications, LLC's Policy applies to telemarketing solicitations of customers and non-customers.

Individuals who would like to be added to Bresnan Communications, LLC's Do Not Call List may: 1) inform the person making a telephone solicitation on behalf of Bresnan Communications, LLC; or 2) mail their "do not call" request to Bresnan Communications, LLC at 1 Manhattanville Road, Purchase, NY 10577, stating their full name, address, zip code, area code and telephone number. It is Bresnan Communications, LLC's policy to keep such requests confidential. In the case of non-subscribers, the called party need not provide a name, and may request placement on the Do Not Call list by providing the telephone number only.

This policy statement is available upon request.